Michael User Interview 3 Notes

**Think-aloud process**

* abstract/title kind of examines them
* skips intro
* kind of self summarizes parts of the paper
* once she understands what shes looking at, goes to methodology to try to figure out how they did it
* confused a bit on the annotation part - keeps searching for clarification here → tries to understand bits of the methodology here and there
* looks at the figure
  + points out the “acknowledgment”
* once she understands the methodology, keeps moving along
  + feels like this paper has a lot of bloat
* goes thru the research questions, skips towards the discussion
  + goes back and forth between tables and figures, when she feels like she misses things she’ll cmd+f or google
* confused b/c what they talked abt in their results is focused on the text mining, but they discussed 3 things
  + finds that shapley mentioned in figure 3 and “shows results”
  + doesn’t really get why it’s there
* since she skimmed a lot of stuff, for figures she will read the description, then maybe go into what the exact details are
  + generally likes tables > figures because figures can be unclear/skewed, she feels it’s easier to read through the lines with tables

**Interview Notes**

* most important section to her is the methodology, or experiment setup to understand intentions/critiques
* for her work in literature reviews, she finds summarizing papers challenging because “it’s not like people always making massive breakthroughs”
  + learning to read thru the noise was challenging
  + some papers do the same thing in different ways
* for data intensive things, she finds that presentation matters
  + similar to interview 2, that story-based approach helps, as she thinks the trend of the data matters most